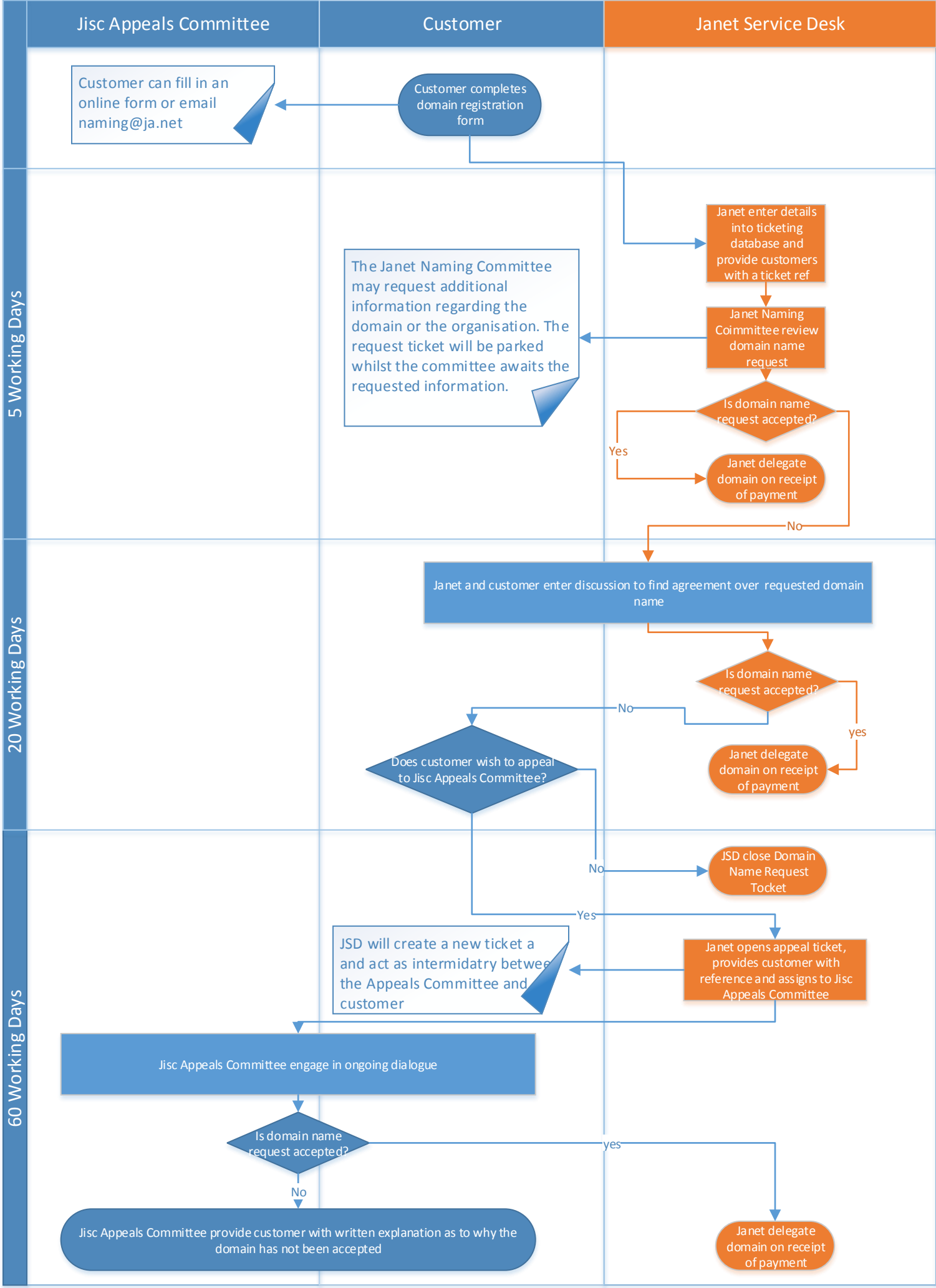


Process for requesting an ac.uk domain



5 Working Days

20 Working Days

60 Working Days

Customer can fill in an online form or email naming@ja.net

Customer completes domain registration form

The Janet Naming Committee may request additional information regarding the domain or the organisation. The request ticket will be parked whilst the committee awaits the requested information.

Janet enter details into ticketing database and provide customers with a ticket ref

Janet Naming Committee review domain name request

Is domain name request accepted?

Janet delegate domain on receipt of payment

Janet and customer enter discussion to find agreement over requested domain name

Is domain name request accepted?

Janet delegate domain on receipt of payment

Does customer wish to appeal to Jisc Appeals Committee?

JSD close Domain Name Request Ticket

JSD will create a new ticket and act as intermediary between the Appeals Committee and customer

Janet opens appeal ticket, provides customer with reference and assigns to Jisc Appeals Committee

Jisc Appeals Committee engage in ongoing dialogue

Is domain name request accepted?

Jisc Appeals Committee provide customer with written explanation as to why the domain has not been accepted

Janet delegate domain on receipt of payment