A National Review of NHS Library Services: The Report: headlines and implementation

NHS-HE Forum
Royal Society of Arts
Weds 14th May 2008

Angie Clarke
Head of Service, National Library for Health
the report ...

www.library.nhs.uk/aboutnlh/review

122 pages

126 references

50 recommendations:
in order of appearance
by target audience
separated into strategic and operational
context and challenges ...

context:
- one of continuing change
- politics
- the tooke report on clinical effectiveness
- the darzi review

challenges:
- to provide the best possible patient care
- to improve health and reduce inequalities
- library and knowledge services actively supporting clinical care and other decision making
“It is inconceivable that care should not be founded on the best available evidence. Not to use the best available evidence risks harm to, or even the death of, patients.”
headlines (2) ...

core purposes of nhs health library and knowledge services:

- clinical decisions informed by the best available evidence
- commissioning and health policy decisions informed by the best available evidence
- support for lifelong learning
- support and inform research
headlines (3) ...

consequential issues (1):

being part of core business:

chief knowledge officers
“team knowledge officers”

training:

“… is the beginning of a relationship”
an opportunity to advance the evidence
into practice agenda
headlines (4) ...

consequential issues (2):

the role of regulation

quality at different levels:
  quality control in nhs organisations (local)
  quality management (sha level)
  quality assurance (national)
**headlines (5) ...**

consequential issues (3):

changing the culture:

**all** NHS staff

health libraries and librarians as a modern and essential part of a service supporting the NHS performance development reviews continuing professional development personal development plans
the recommendations ...

presented in a variety of ways
can be considered as strategic or operational
broadly, cover:
  knowledge systems
  barriers to access
  procurement
  quality and standards, including regulation
implementation ...

publication and widespread distribution
meshing with:
  the darzi review and its outcome
tooke and the clinical effectiveness agenda
an overview by the national library for health
a key role for strategic health authorities,
  and their library leads
influencing nhs business planning, at all levels

Peter Hill has agreed to help:
  two days a week until 31 march 2009
appointment as associate director to nlh
work in hand ...

chief knowledge officer role description

info from chief executives

team knowledge officer role description

input to darzi

developing the quality framework

widening the range of nlnh services

better procurement arrangements

forging links:

higher education

social care

patients and the public

remodelling the nlnh board