eduroam(UK) Members Joining Pack

Thank you for registering with eduroam(UK), we hope you will be soon able to offer an operational eduroam service at your organisation, whether Home (IdP) or a Visited (SP). The Janet Community library eduroam section https://community.ja.net/library/janet-services-documentation/eduroam contains a host of information to help you implement and maintain your eduroam service.

Induction to the eduroam(UK) Service

If you have not already been through the telephone induction to eduroam(UK), one of our technical advisors will be in contact shortly to arrange a telephone conference explain the support infrastructure we have, advise on eduroam implementation and guide you through the eduroam(UK) Support Server.

The eduroam(UK) Support site is the portal by which you not only inform us of the details of your RADIUS servers (thus enabling the support to generate the shared secrets required to allow your RADIUS servers to peer with the NRPS,) but also provides remote and local testing functions, monitoring of your service and it enables you to assert the operational details of your service.

Documentation

Please follow links below to key material:

- Telephone induction to Janet's eduroam(UK) Service – eduroam(UK) Support Server & implementation discussion

- Implementation Roadmap – the key step-by-step implementation guide, which includes links to external sources (eduroam.org confluence wiki, FreeRADIUS, Microsoft sites etc)

- eduroam(UK) service documentation – technical specification, technical guides and advisories, case studies, use and deployment guides

- eduroam Fundamentals and Implementing eduroam **training course workbooks** – you should have copies from your training courses, otherwise *if registered for Edlab* you'll find these at http://fronter.com/edlab/main.phtml in the 'Course – eduroam Fundamentals' and 'Course – Implementing eduroam' Rooms

- Getting technical support – enquiries and support services and FAQs

- Keeping informed – follow eduroamUK on Twitter; manually subscribe to janet-roaming@jiscmail.ac.uk e-mail discussions list; listen out for service alerts and announcements on janet-roaming-support@jiscmail.ac.uk (automatically subscribed)

- Test facilities – see section 15 for ORPS connectivity, authentication and forwarding tests

- Your web site eduroam information page – guide to content for your information page

- Dedicated area of web site for users – you may wish to draw your users' attention to this

- The eduroam sites map UK – graphical representation and pop-up information about where individuals can use eduroam in the UK