

janet

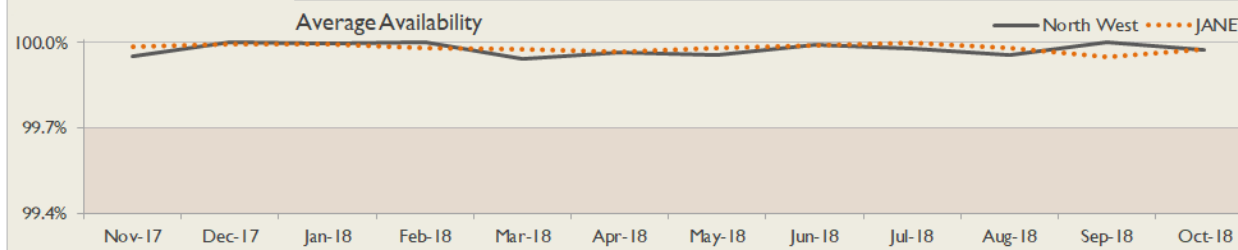
North West Service Report

October 2018

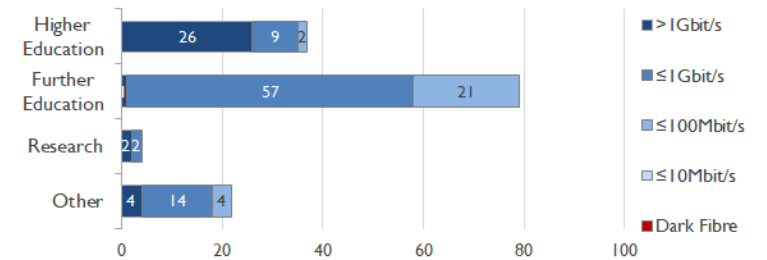


Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period

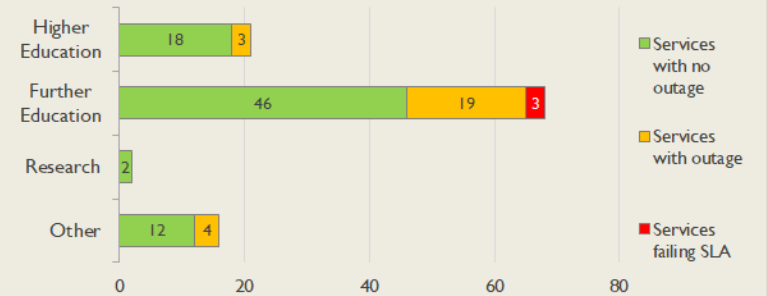


Connections in North West by Contractual Bandwidth



Average Availability of All Services in North West				Average Availability of All Services in Janet			
Oct 2018	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Oct 2018	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.97%	12	99.98%	124	99.98%	11	99.98%	100
Mean Time to Repair		Average Faults per Service per Year		Mean Time to Repair		Average Faults per Service per Year	
3h 58m		0.64		4h 36m		0.35	
Based on 140 faults over the last 24 months				Based on 824 faults over the last 24 months			

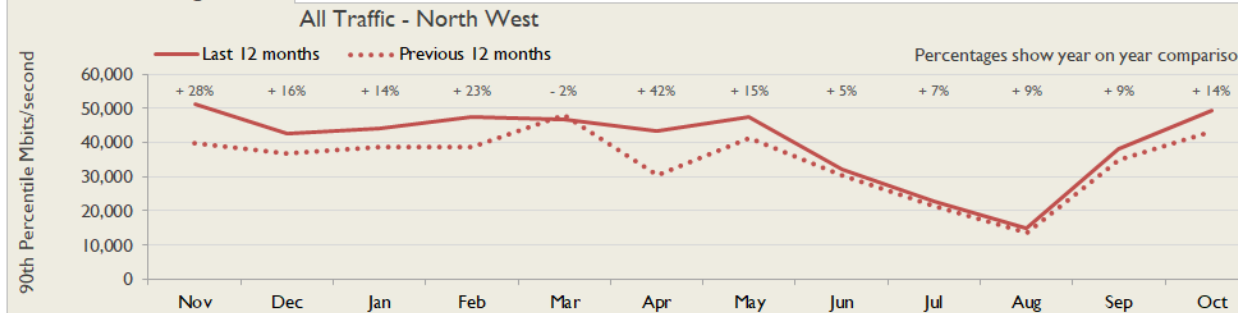
North West Service Outages - Last 12 Months



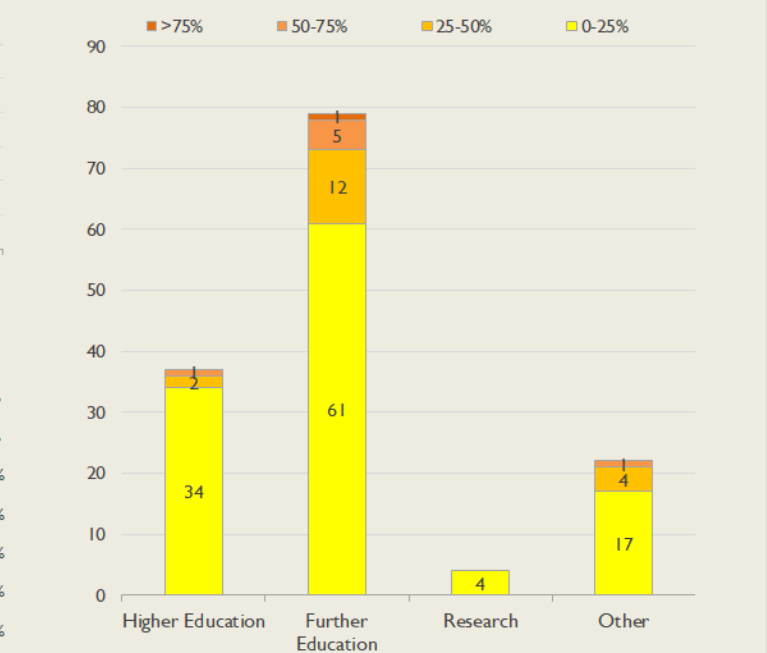
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

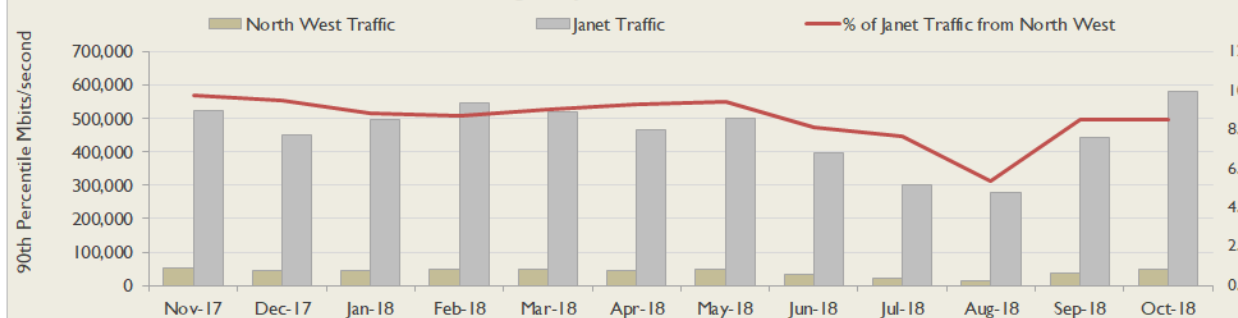
Traffic usage is expressed as the sum, in megabits per second, of 90th percentile readings taken during the month, in whichever direction is the greater, for all links being charted



% Utilisation of Available Contractual Bandwidth at 90th Percentile



North West Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability
Accrington and Rossendale College	95.86%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.66%
Aquinas College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ashton Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Birkenhead Sixth Form College	100%	100%	100%	100%	100%	96.12%	100%	100%	100%	99.50%	100%	99.66%	99.61%
Blackburn College	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.38%	100%	100%	99.95%
Blackburn with Darwen Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.64%	100%	100%	99.80%
Blackpool and The Fylde College, South Building Annex	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.38%	100%	99.56%	99.91%
Bolton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bolton Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bolton Sixth Form College, Town Centre Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bridge College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Burnley College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bury College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bury Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability
Bury Metropolitan Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cardinal Newman College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Carmel College	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
Cheadle and Marple Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cheshire College - South and West, South Cheshire College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cheshire College - South and West, West Cheshire College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cheshire East Council, Riverside Campus *	99.70%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.98%
City of Stoke-on-Trent Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Edge Hill University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Edge Hill University, Manchester	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Holy Cross College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hopwood Hall College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hugh Baird College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial War Museum, IWM North	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jisc Commercial Limited, Ovid Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lancashire County Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Langdon College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Liverpool Hope University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Liverpool Institute for Performing Arts	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Liverpool John Moores University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability
Loreto Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
LTE Group, The Manchester College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Macclesfield College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Manchester Metropolitan University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Manchester Metropolitan University, Cheshire Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Manchester Metropolitan University, Crewe Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Manchester Metropolitan University, Film Archive					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Myerscough College	100%	100%	100%	100%	99.49%	100%	98.70%	100%	100%	100%	100%	100%	99.85%
Myerscough College, Additional Connection	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Natural Environment Research Council, National Oceanography Centre, Liverpool *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NCG, West Lancashire College	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	99.74%	100%	100%	99.96%
Nelson and Colne College	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
Newcastle and Stafford Colleges Group, Newcastle-under-Lyme College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Oldham Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Oldham Sixth Form College, Science Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Oldham Sixth Form College, Union Street West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Preston College, via London Powergate	99.90%	100%	100%	100%	96.88%	100%	100%	100%	100%	100%	100%	99.56%	99.69%
Preston College, via UCLAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Priestley College	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
Reaseheath College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability	
Redcar and Cleveland College, via Telecity Powergate	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.56%	99.96%
Regent College Limited	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Riverside College Halton, Halton College Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Rochdale Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Runshaw College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.74%	100%	100%	99.98%
Salford City College, Pendleton Sixth Form Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Salford City College, Walkden Sixth Form Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Salford City Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Science and Technology Facilities Council, Daresbury Laboratory *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
SCMG Enterprises Limited, Museum of Science and Industry Manchester	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Seashell Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Sir John Deane's College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Southport College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Southport College, King George V College	100%	100%	100%	100%	100%	100%	100%	100%	99.47%	100%	100%	100%	100%	99.96%
Staffordshire University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Staffordshire University, Stoke-on-Trent Express Route *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Helens College	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
St Helens College, Knowsley Community College	100%				100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
St Helens Council, Lincoln House	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Helens Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
St Helens Council, Town Hall	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability
St John Rigby College	100%	100%	100%	100%	97.20%	100%	100%	100%	99.79%	100%	100%	100%	99.75%
St Mary's College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stockport Metropolitan Borough Council *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stockton Riverside College, via Telecity Powergate	99.90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.56%	99.96%
Stoke-on-Trent College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stoke-on-Trent College, Burslem Campus	99.90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.56%	99.96%
Tameside College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The City of Liverpool College, Learning Exchange	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Co-operative College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The David Lewis Centre	100%	100%	100%	100%	100%	100%	96.91%	100%	100%	100%	100%	100%	99.74%
The Liverpool School of Tropical Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Oldham College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Open University, Manchester	100%	100%	100%	100%	100%	100%	100%	100%	99.88%	100%	100%	100%	>99.99%
The Trafford College Group, Stockport College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Trafford College Group, Trafford College - Altrincham Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Trafford College Group, Trafford College - The Centre for Science and Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Bolton *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Manchester *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Manchester, Ahmed Iqbal Ullah Race Relations Resource Centre					100%	100%	99.73%	100%	100%	100%	100%	100%	<12 Months
Trafford Council, North West Learning Grid *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	12 Month Rolling Availability
University of Central Lancashire *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Chester	99.70%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.98%
University of Chester, Leighton Hospital	100%	100%	99.69%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.97%
University of Keele, University Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Liverpool *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Salford *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Salford, Media City	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Warrington & Vale Royal College, Warrington Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Wigan & Leigh College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Winstanley College	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
Wirral Metropolitan College	100%	100%	100%	100%	100%	100%	100%	99.47%	99.79%	100%	100%	100%	99.94%
Wirral Metropolitan College, Conway Park Campus	99.90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.56%	99.96%
Workers' Educational Association, North West	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	100%	99.98%
Xaverian College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Ashton Sixth Form College	09/10/2018 16:06	09/10/2018 16:35	00:00	00:29	Customer Environment	Site power outage
Birkenhead Sixth Form College	30/10/2018 11:05	30/10/2018 13:16	00:00	02:11	Telco Equipment	Faulty fibre tray
Birkenhead Sixth Form College	31/10/2018 22:40	31/10/2018 23:02	00:00	00:22	Telco Unscheduled Maintenance	Telco unscheduled maintenance
City of Stoke-on-Trent Sixth Form College, Link 2	06/10/2018 09:55	08/10/2018 12:14	00:00	50:19	Regional Network Emergency Maintenance	Emergency maintenance
St Helens College, Knowsley Community College	20/10/2018 08:25	20/10/2018 11:19	00:00	02:54	Customer Environment	Customer power supply issue
Manchester Metropolitan University, All Saints	18/10/2018 08:01	18/10/2018 13:55	00:00	05:54	Telco Unscheduled Maintenance	Unscheduled Maintenance
Myerscough College	01/10/2018 15:49	01/10/2018 16:03	00:00	00:14	Customer Emergency Maintenance	Site power maintenance
Reaseheath College, via London Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Reaseheath College, via London Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Runshaw College, Chorley Campus	24/10/2018 08:28	25/10/2018 11:44	00:00	27:16	Telco Line	Telco line fibre break

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Cheshire College - South and West, South Cheshire College	13/10/2018 11:14	13/10/2018 15:59	00:00	04:45	Customer Equipment	UPS failure
Southport College, via Telecitec Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Southport College, via Telecitec Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
St Helens Council, Personal & Community Development	13/10/2018 09:50	15/10/2018 08:59	00:00	47:09	Customer Equipment	Faulty customer UPS
St Helens Council, Personal & Community Development	29/10/2018 07:55	29/10/2018 14:14	00:00	06:19	Customer Environment	Power failure
Newcastle and Stafford Colleges Group, Stafford College, via Telecitec Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Newcastle and Stafford Colleges Group, Stafford College, via Telecitec Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Staffordshire University, Leek Road Campus	06/10/2018 09:55	08/10/2018 10:59	00:00	49:04	Regional Network Emergency Maintenance	Emergency maintenance
Tameside College, via University of Manchester	09/10/2018 15:40	09/10/2018 19:10	00:00	03:30	Customer Environment	Customer power supply failure
Tameside College, via University of Manchester	09/10/2018 21:24	09/10/2018 22:44	00:00	01:20	Customer Environment	Power outage to site
Tameside College, via Telecitec Powergate	09/10/2018 15:40	09/10/2018 19:10	00:00	03:30	Customer Environment	Customer power supply failure
Tameside College, via Telecitec Powergate	09/10/2018 21:24	09/10/2018 22:44	00:00	01:20	Customer Environment	Power outage to site
Tameside College, via Telecitec Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Tameside College, via Telecity Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
LTE Group, The Manchester College, Openshaw Campus - Ball Green	11/10/2018 15:58	11/10/2018 16:57	00:00	00:59	Unknown reason for outage	Unknown
The University of Manchester, Kilburn Building	30/10/2018 08:07	30/10/2018 08:21	00:00	00:14	Customer Unscheduled Maintenance	Customer unscheduled firewall maintenance
The University of Manchester, Kilburn Building	30/10/2018 08:34	30/10/2018 08:58	00:00	00:24	Customer Unscheduled Maintenance	Customer unscheduled firewall maintenance
The University of Manchester, Kilburn Building	30/10/2018 08:59	30/10/2018 09:23	00:00	00:24	Customer Unscheduled Maintenance	Customer unscheduled firewall maintenance
University of Keele, University Campus, Library and IT Services	06/10/2018 09:55	08/10/2018 12:09	00:00	50:14	Regional Network Emergency Maintenance	Emergency maintenance
University of Salford, Allerton Building	16/10/2018 07:15	16/10/2018 14:22	00:00	07:07	Customer Scheduled Maintenance	Site maintenance
Wirral Metropolitan College	01/10/2018 23:16	01/10/2018 23:30	00:00	00:14	Unknown reason for outage	Unknown
Rochdale Sixth Form College	19/10/2018 00:29	19/10/2018 00:48	00:00	00:19	Telco Scheduled Maintenance	Telco scheduled maintenance
Rochdale Sixth Form College	25/10/2018 22:12	26/10/2018 02:30	00:00	04:18	Telco Scheduled Maintenance	Telco maintenance
The Oldham College, Bellis Building	10/10/2018 10:05	10/10/2018 11:09	00:00	01:04	Customer Environment	Power outage
Wigan & Leigh College, Leigh College	17/10/2018 22:38	18/10/2018 03:42	00:00	05:04	Unknown reason for outage	Unknown

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Stoke-on-Trent College, Burslem Campus	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Stoke-on-Trent College, Burslem Campus	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Wirral Metropolitan College, Conway Park Campus	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Wirral Metropolitan College, Conway Park Campus	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Stockton Riverside College, via Telecity Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Stockton Riverside College, via Telecity Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Redcar and Cleveland College, via Telecity Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Redcar and Cleveland College, via Telecity Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Blackpool and The Fylde College, South Building Annex	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Blackpool and The Fylde College, South Building Annex	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Preston College, via London Powergate	15/10/2018 16:04	15/10/2018 18:46	00:00	02:42	Telco Equipment	Power supply failure
Preston College, via London Powergate	15/10/2018 20:17	15/10/2018 20:50	00:00	00:33	Telco Equipment	Telco power breaker fault
Staffordshire University, Stoke-on-Trent Express Route, Link 2	06/10/2018 09:55	08/10/2018 12:14	00:00	50:19	Regional Network Emergency Maintenance	Emergency maintenance