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PolyCom C100S

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System PolyCom

Model C100S

Guide Cost £90

Test Date 17/12/2009

WebSite <u>http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/commu</u>

A. Hardware Description

Dimensions 135l x 83w x 23h mm

Appearance Charcoal

Controls Volume Up; Volume Down; Mic Mute; menu options

Connectors Permanently attached USB A cable

Indicators/LEDs Power; Mic Mute, Vol adjust; menus functions

Power From USB

Cables Permanently Attached; 80cms Supplied

Warranty n/a

Documentation 12 page A6 user guide. CD takes you to WebPages to download drivers or software. Supplied

Web Info http://support.polycom.com/PolycomService/support/us/support/voice/communicator/i

B. Setup / Installation Procedure

Platform Currently Win XP due to requiring Drivers. supported

Procedure + Required drivers installed; Win XP only. Since Windows only, less flexible than other of problems

Time About 20 minutes to set up. Windows XP only.

Software

n/a; Updated 2.1 software available can also update firmware. Version

Firmware Ver.1.01 unless updated. Version

Installation

Documentation Acceptable; WebPages have considerable info, and software release notes. quality

Installation Iocation On CD ROM; then website.

Optional Software (not required to use device)

C. Connectivity

Cables Captive cable to USB A

Connectors USB A

Comments 80cms long

E. Audio measurements

Frequency response; MIC Mid-range prominent; ideal for speech. Off axis loses HF.

SPEAKER Acceptable for speech and some music.

Headroom; MIC Acceptable.

SPEAKER Acceptable.

Levels; MIC Good level control; not obtrusive.

SPEAKER Adequate for small room; increasing level produces greater echo problem

Echo Cancellation Increasing speaker level increases echo; good unless driven loud

Adjustments? Volume up/down. Mic On-Off; Speaker On/Off.

Comments Acceptable for 1-4 people in small room.

Functions 1 low-5 high

Hardware & facilities	5
Setup procedure	4
Connectivity	5
Ease of Installation	3
Audio tests	4
Echo Cancellation	3
Value for Money	4
Total	28

Source URL: https://community.jisc.ac.uk/library/advisory-services/polycom-c100s

[1] http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/communicator_c100.html
[2] http://support.polycom.com/PolycomService/support/us/support/voice/communicator/index.html