

## Network time service

- All Janet services are governed by the [Janet policies](#) <sup>[1]</sup>.

The Janet Network Time Service delivers to Janet customers a stable time reference to organisations using the Network Time Protocol (NTP) specified in [RFC 5905](#). <sup>[2]</sup>

The following information is available:

- Technical Information

For any queries, including joining the service, contact Janet Service Desk at [help@jisc.ac.uk](mailto:help@jisc.ac.uk) <sup>[3]</sup>

## About the service

The Jisc Network Time service consists of seven 'Stratum 1' time servers separated geographically over the country:

Server location	DNS names
South East	ntp0.ja.net
North West	ntp1.ja.net
North West	ntp2.ja.net
North East	ntp3.ja.net
South	ntp4.ja.net
South East	ntp5.ja.net

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South

ntp6.ja.net

\* Please note: While we show the geographical locations of our servers, they are all available for use nationally.

Our service uses rate limiting, if you have over ten LAN clients that require time synchronisation, we would recommend using a local time server infrastructure to serve those LAN clients and ensure a consistent service.

Our current infrastructure recommendation is to run a minimum of two network time servers. Configuring each to use three of our servers, two common and one different, this provides a balance of consistency and resilience.

e.g.

timeserver 1 - ntp0.ja.net, ntp1.ja.net, ntp3.ja.net

timeserver 2 - ntp0.ja.net, ntp1.ja.net, ntp4.ja.net

## Service updates

### Planned maintenance on ntp0.ja.net and ntp2.ja.net

Please note that from time to time the National Physical Laboratory carries out scheduled maintenance on their MSF transmission equipment which will affect the Janet NTP servers **ntp0.ja.net** and **ntp2.ja.net**. Any known maintenance dates are provided below. There shouldn't be any interruptions to the service, but the servers ntp0 and ntp2 will be running at stratum-2 instead of stratum-1 during these maintenance periods. For more information, please refer to the National Physical Laboratory website: <http://www.npl.co.uk/science-technology/time-frequency/products-and-services/time/msf-outages> [4]. The remaining Janet NTP servers should be available as normal unless other maintenance work is being carried out.

### Scheduled maintenance by National Physical Laboratory:

**11 December 2025 from 10:00 to 14:00 UTC**

**Additional maintenance periods:**

**Current Service Issue:**

none

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**Source URL:** <https://community.jisc.ac.uk/library/janet-services-documentation/network-time-service>

**Links**

[1] <http://community.jisc.ac.uk/library/library/janet-policies>

[2] <http://www.faqs.org/rfcs/rfc5905.html>

[3] <mailto:help@jisc.ac.uk>

[4] <http://www.npl.co.uk/science-technology/time-frequency/products-and-services/time/msf-outages>