

## Managed Router Service

- All Janet services are governed by the Janet policies [1].

The Janet Managed Router Service provides remote support to those sites that require additional assistance and expertise in supporting their Janet network router.

The Managed Router Service includes:

- Standard router provision.
- Router hardware maintenance.
- Router software maintenance, including operating system upgrades, bug fixes and security patches.
- Router configuration changes (limited to five changes per annum. Routers are initially configured with a standard set of access control and security filters and it is not envisaged that the configuration will need to be changed frequently).
- Router fault reporting mechanisms integrated with Janet connection fault reporting.

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**Source URL:** <https://community.jisc.ac.uk/library/janet-services-documentation/managed-router-service>

### Links

[1] <http://community.ja.net/library/library/janet-policies>