<u>Home</u> > <u>Network and technology service docs</u> > <u>eduroam</u> > <u>eduroam Visitor Access service (eVA)</u> > eVA pre-sales information

# eVA pre-sales information

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## Contents

- Quotations
- Jisc as a supplier information
- Pre-requisites
- Customer Trials
- Application form
- What happens next?
- Support

# Quotations

For the subscription year 1st Aug 2023 to 31st July 2024 the formula for preparing quotations for subscriptions is unchanged and is:

[Number of complete months from start date (always the 1st of the month) to July 31st 2024] x £250 plus £300 setup fee

and £ 3,000 per annum thereafter, subject to contract and plus VAT.

All offers are subject to contract on the basis of the eVA Terms and Conditions [1].

## Jisc as a supplier information

**Insurance** – has the Supplier confirmed that they hold the necessary liability insurances required to provide the works, goods, or services?

Answer: Jisc is insured with CNA Insurance Company Limited for corporate Professional Indemnity (£5M), Cyber (£5M), Public and Product (£10M) and Employers Liability (£10M). Certificates available on request. (<u>https://jisc365.sharepoint.com/sites/Jisc-supplier/SitePages/Insurance.aspx</u> [2])

**Sustainability/Social Value** – has the Supplier been assessed in terms of the University's ambition to achieve Net Zero by 2040, or any other Social Value benefits?

Answer: Jisc has an Environment Policy which aligns to ISO14001 and has a published ISO14064 assurance statement for 2023/24 Green House Gas - <u>https://www.jisc.ac.uk/about-us/carbon-reduction-plan</u> [3]

#### Supplier legal name (full legal entity):

Answer: Jisc Services Limited, company number 02881024

**Supply Chain Code of Conduct** - has the supplier signed up to the Supply Chain Code of Conduct which will help the supplier to understand the behaviours and standards that are expected of them and their supply chains when working on contracts.

Answer: Jisc appreciates that customers may wish to carry out supplier due diligence on Jisc. However Jisc policy is generally not to sign Supplier Code of Conduct (SCoC) forms, certainly not without review by the Jisc Legal Department.

**General Data Protection Regulation (GDPR)** - have the requirements been agreed with the Supplier if they are processing personal data and that appropriate contract clauses are applicable to the contract."

Answer: Schedule 2 of the Jisc eVA terms and conditions covers GDPR in great detail in respect of the eduroam Visitor service. A copy of the terms and conditions was included with the original subscription agreement.

#### Is eVA is on a framework?

Answer: No eVA is not on a framework; eVA is not a service that can be purchased on the open market. Subscriptions are placed with Jisc, which is a not-for-profit company.

#### **Pre-requisites**

Having an **eduroam** service is a pre-requisite as the participant will be using their investment in their eduroam Wi-Fi to underpin the eduroam Visitor Access. eVA simply outsources the guest account authentication process - whilst facilitating the delegation of guest account management from central IT helpdesks to the events co-ordinators and hosts in the organisation who need easy access to a guest account creation service.

**Membership of UKAMF/eduGAIN** is essential since log in to the eVA portal (which enables the admins/events organisers/hosts at the organisation to use the service) is only supported through federated SSO via eduGAIN. Prospective participants should check that their SSO system can release the attributes required to the eduroamvisitoraccess SP.

See this document for pre-requisites info and SSO attributes release checker tool: <u>eVA SAML</u> <u>SSO Guidance</u> [4]

#### **Customer Trials**

Free of charge evaluation trials of the service are available - see: https://community.jisc.ac.uk/library/network-and-technology-service-docs/customer-trials [5]

# **Application form**

Organisations wishing to sign up for the service should complete the application form on: <a href="https://www.jisc.ac.uk/forms/start-using-eduroam-visitor-access">https://www.jisc.ac.uk/forms/start-using-eduroam-visitor-access</a>

Terms and Conditions - these will form part of the subscription contract once we receive your signed purchase order.

### What happens next?

A purchase order form will be created and sent to the applicant along with the the formal <u>eVA Terms and Conditions</u> [1]. Upon receipt of an authorised purchase order an account will be set up on the eVA portal and service will commence from the agreed start date.

For usage manuals see: <u>https://community.jisc.ac.uk/library/network-and-technology-service-</u> docs/eva-manuals-administrators-and-portal-users [7]

## Support

Second line support is available through help@jisc.ac.uk [8], quoting 'eduroam Visitor Access'

Jisc has 'back-to-back' support with the developer and operator of eVA

For help on UKAMF issues, support is available through the Jisc UKAMF helpdesk service.ukfederation@jisc.ac.uk

**Source URL:** https://community.jisc.ac.uk/library/network-and-technology-service-docs/eva-pre-sales-information

#### Links

[1]

https://jisc365.sharepoint.com/:b:/s/PublicDocumentLinks/EXM\_2W8hjLpBqeo\_GnbAqasBUjTXJuoGYGKc4sEwubix [2] https://jisc365.sharepoint.com/sites/Jisc-supplier/SitePages/Insurance.aspx

[3] https://www.jisc.ac.uk/about-us/carbon-reduction-plan

[4] https://jisc365.sharepoint.com/:b:/s/PublicDocumentLinks/EXX19siWGH5Fifhil8UaM4MBm-

krubg2ao2MiKRg0HmRJQ?e=uCuUk4

[5] https://community.jisc.ac.uk/library/network-and-technology-service-docs/customer-trials

[6] https://www.jisc.ac.uk/forms/start-using-eduroam-visitor-access

[7] https://community.jisc.ac.uk/library/network-and-technology-service-docs/eva-manuals-administratorsand-portal-users

[8] mailto:help@jisc.ac.uk

[9] mailto:service.ukfederation@jisc.ac.uk