

## Connection timeline

### Starting the process

Contact [your account manager](#) <sup>[1]</sup> - they will be in touch within five days to confirm eligibility.

Important points to consider:

- Bandwidth usage on your existing connection can be determined using Netsight
- Router requirements and Janet managed router service
- Location for terminating connection on-site
- Is your comms room ready for a survey?
- Different levels of resilience are available. More complex requirements will attract additional costs

Contact the Janet connections group for further information.

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**Source URL:** <https://community.jisc.ac.uk/library/network-and-technology-service-docs/connection-timeline>

#### Links

[1] <https://www.jisc.ac.uk/contact/your-account-manager>