

Login

How to Login

Most users should normally log into the Jisc Community website using their Institutional Login. You can do this by clicking on the Blue 'Login' button on the bar at the top of every page. You will then see an "Institutional Login" button. Type the name of your institution into the box, and select from the list as you start typing. Note that if your organisation is not listed in the list then you will need to log in through non-federated login, "with your Jisc credentials".

When you select your organisation, you will be taken to login pages at your own organisation – your credentials, in this case, will not be managed by Jisc. Ask your organisation if you are unsure what they are.

If you have a non-federated account you can log in to the Jisc Community site by clicking on the "login with your Janet credentials" link on the black bar at the top. You will need to use the email address and password you set during registration.

Having problems?

If you are unable to log in please follow the following steps:

- check you are using the correct login area: users with an Institutional Login (Federated Account) should use the blue 'Institutional Login' box; other users should login with their Email and password credentials.
- check your username/email and password are correct
- check which browser version you are using and if you are not using the latest version (Internet Explorer 10, Firefox 18, Chrome 24, Safari 5) then consider upgrading to the most recent version

If you are still unable to log in then please email community@jisc.ac.uk ^[1] and tell us which operating system and version, and which browser and version you are using.

Source URL: <https://community.jisc.ac.uk/library/login>

Links

[1] <mailto:community@ja.net?subject=Login%20Problems>