Janet 3G Buyer's Guide

Reference only

This framework agreement has now expired

Janet 3G framework Buyer's Guide

What is the scope of the framework?

This framework agreement has been set up by Janet(UK) for a mobile broadband service for the Janet community (branded Janet 3G). The service is intended for organisational use within the Janet community, with individual contracts being established between the nominated supplier and user organisations.

Who could have used the Framework?

Any Janet-primary connected organisation was eligible to make use of the framework agreement by using the pro-forma customer contract.

How does the Framework operate?

The framework was a single supplier framework and **therefore orders are placed directly with the supplier**, (aq) limited "aql"

What is the duration of the Framework?

The term of the framework agreement is for up to four years from 22nd July 2011. **The framework agreemnt expired on the 21st July 2015.**

Was this Framework tendered under EU procurement rules?

Yes, this Framework was advertised in OJEU on 15th September 2010 number 2010/S 179-

273370 and tendered using the Competitive Dialogue Procedure.

What evaluation criteria were used?

The evaluation of the Call for Final Tender (CFT) was based on the following weighting:

	Marking	Item
1.	Pass/Fail	**Mandatory requirements.** The supplier's ability to meet the mandatory requirements (as defined in sections 4-12). Failure to satisfy a mandatory requirement will exclude a tender from further consideration.
2.	10% of total marks.	**Contracts**. Given the tight deadline to proposed service launch, it is critical that time taken to agree a final contract is minimised. The supplier's response to IR1.1 will be evaluated and scored according to the likely risk of failure to conclude a contract.
3.	60% of total marks.	**Technical.** JANET(UK)'s assessment of the supplier's technical merit and quality to enable it to provide the services described in this document on a timely and sustainable basis, based on the responses to the information requirements. JANET(UK) will also take into account any information it holds on the performance of current suppliers it uses when evaluating the tender responses.
4.	30% of total marks.	**Charges.** The proposed service must offer value for money and be competitive with existing offerings.

The scores allocated to each section were:

	Section	Maximum Score
10%	4.1 Contract Form	60
60% of total marks	4.2.1 'Hybrid MVNO' operations	45

4.2.2 eduroam integration	45
4.2.3 Use of Customer's IP range	45
4.2.4 Billing functionality	35
4.2.5 Management and reporting	15
4.2.6 Networking	30
4.3.1 Operator security	10
4.3.2 Service Staffing	10
4.3.4 Disaster recovery	5
4.3.5 Legal compliance	5

4.3.6 Site security	5
4.4 Support	30
4.5 Performance and capacity of service	10
4.6 Development roadmap	20
5 Marketing & Communication of the Service	30
6 Value Added Service	5
7 Project Plan	5
8 Reference Sites	10

30% of total marks	9 Charges	180

Are there terms and conditions that must be used?

Terms and Conditions of use can be found at the following location: https://www.aql.com/janet3g/terms/ [1]

How does a customer contact (aq) Limited?

Address:

(aq) Limited

13-15 Hunslet Road

Leeds

LS10 1JQ

United Kingdom

Email:

General Janet 3G enquiries: janet3g@uk.aql.com [2]

Support for Janet 3G enquiries: janet3g.support@uk.aql.com [3]

Telephone: 033 33 44 66 50

How does a customer contact Jisc Services Limited?

Address:

Janet Service Desk

Janet

Lumen House,

Library Avenue,

Harwell Oxford, Didcot,

Oxfordshire,

OX11 0SG

Email: service@ja.net [4]

Telephone:

0300 300 2212

Hours: 07:00 to 23:59 Monday to Friday

Links
[1] https://www.aql.com/janet3g/terms/
[2] mailto:janet3g@uk.aql.com
[3] mailto:janet3g.support@uk.aql.com
[4] mailto:service@ja.net