

PolyCom C100S

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System PolyCom

Model C100S

Guide Cost £90

Test Date 17/12/2009

WebSite http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/commu
^[1]

A. Hardware Description

Dimensions 135l x 83w x 23h mm

Appearance Charcoal

Controls Volume Up; Volume Down; Mic Mute; menu options

Connectors Permanently attached USB A cable

Indicators/LEDs functions Power; Mic Mute, Vol adjust; menus

Power From USB

Cables Supplied Permanently Attached; 80cms

Warranty n/a

Documentation Supplied 12 page A6 user guide. CD takes you to WebPages to download drivers or software.

Web Info <http://support.polycom.com/PolycomService/support/us/support/voice/communicator/i>

B. Setup / Installation Procedure

Platform supported Currently Win XP due to requiring Drivers.

Procedure + problems Required drivers installed; Win XP only. Since Windows only, less flexible than other c

Time About 20 minutes to set up. Windows XP only.

Software Version n/a; Updated 2.1 software available can also update firmware.

Firmware Version Ver.1.01 unless updated.

Installation
Documentation quality Acceptable; WebPages have considerable info, and software release notes.

Installation
location On CD ROM; then website.

Optional
Software (not
required to use
device) Drivers; C100 Manager

C. Connectivity

Cables Captive cable to USB A

Connectors USB A

Comments 80cms long

E. Audio measurements

Frequency
response; MIC Mid-range prominent; ideal for speech. Off axis loses HF.

SPEAKER Acceptable for speech and some music.

Headroom; MIC Acceptable.

SPEAKER Acceptable.

Levels; MIC Good level control; not obtrusive.

SPEAKER Adequate for small room; increasing level produces greater echo problem

Echo
Cancellation Increasing speaker level increases echo; good unless driven loud

Adjustments? Volume up/down. Mic On-Off; Speaker On/Off.

Comments Acceptable for 1-4 people in small room.

Functions 1
low-5 high

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Connectivity	5
Ease of Installation	3
Audio tests	4
Echo Cancellation	3
Value for Money	4
Total	28

Source URL: <https://community.jisc.ac.uk/library/advisory-services/polycom-c100s>

Links

[1]

http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/communicator_c100.html

[2] <http://support.polycom.com/PolycomService/support/us/support/voice/communicator/index.html>