## **Certificate Service**



# **Jisc Certificate Service**

Jisc has set up a single supplier framework agreement for a certificate service that will enable the sector to manage their SSL/TLS certificates for web, email and other services all in one place. This is a single supplier framework agreement with DigiCert.

### Supported Certificates under the DigiCert Framework

- DV (Domain Validation)
- OV (Organisation Validation)
- EV (Extended Validation)
- OV multi-Domain
- EV multi-Domain
- Wildcard
- Client S/MIME
- Code Signing
- Document Signing

Who is the framework for?

Our certificate framework is available to any research or education organisation in the UK, as well as other public sector and not-for-profit organisations, including:

- Universities
- College and Skills providers
- Schools and multi-academy trusts
- Research councils
- NHS and social care
- Local authorities
- Charities

### **DigiCert Contact Information**

- Sales Email: jiscsales@digicert.com [1]
- Sales telephone: +442045491015
- Validation and technical support: https://www.digicert.com/contact [2]- [2]us [2]

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#### **Documentation**

DigiCert documentation: [3]https://docs.digicert.com/index.html?lang=en [3] [3]

#### Link to Framework:

https://www.jisc.ac.uk/certificate-

framework?utm\_campaign=&utm\_content=Certificate%20service%20%7C%20all%20RAOs%20%

### **Support for Exisiting Sectigo Certificates**

Up until 9 January 2025, our certificate service was provided by GÉANT and its supplier

Sectigo.

If you used the service while it was supplied by Sectigo, you should continue to monitor your expiring Sectigo certificates. You may also wish to remove the <u>CAA record</u> [5] that allows the supplier to issue certificates on your behalf.

There are two ways a certificate can be revoked after the 9 January 2025:

- Sectigo revocation portal [6]
- Sectigo ticket support [7]

We continue to offer dedicated support for customers with existing Sectigo certificates.

You can contact us via certificates@jisc.ac.uk [8] where our team will be happy to help.

## Last Updated 09/10/2025

Source URL: https://community.jisc.ac.uk/library/janet-services-documentation/certificate-service

#### Links

- [1] mailto:jiscsales@digicert.com
- [2] https://www.digicert.com/contact-us
- [3] https://docs.digicert.com/index.html?lang=en
- [4] https://www.jisc.ac.uk/certificate-

framework?utm\_campaign=&utm\_content=Certificate%20service%20%7C%20all%20RAOs%20%7C%20Octol

- [5] https://en.wikipedia.org/wiki/DNS\_Certification\_Authority\_Authorization
- [6] https://secure.sectigo.com/products/RevocationPortal
- [7] https://www.sectigo.com/support-ticket
- [8] mailto:certificates@jisc.ac.uk