

## Certificate Service



# Jisc Certificate Service

## Managing your SSL, email and other certificates all in one place

Our certificate service helps education, public sector and not-for-profit organisations keep web and email services secure, so confidential data can be sent safely via the internet.

Whether you are looking to take control of your budgets, save money or make managing your certificates easier by having them all in one place, we're here to help.

We are currently tendering for a new certificate service provider and so cannot accept new customers onto the service at the moment.

If you would like to be notified when the service is available again, please contact [certificates@jisc.ac.uk](mailto:certificates@jisc.ac.uk) <sup>[1]</sup>.

## Support for Existing Sectigo Certificates

Up until 9 January 2025, our certificate service was provided by GÉANT and its supplier Sectigo.

If you used the service while it was supplied by Sectigo, you should continue to monitor your expiring Sectigo certificates. You may also wish to remove the CAA record <sup>[2]</sup> that allows the supplier to issue certificates on your behalf.

There are two ways a certificate can be revoked after the 9 January 2025:

- Sectigo revocation portal <sup>[3]</sup>

- [Sectigo ticket support](#) <sup>[4]</sup>

We continue to offer dedicated support for customers with existing Sectigo certificates.

You can contact us via [certificates@jisc.ac.uk](mailto:certificates@jisc.ac.uk) <sup>[1]</sup> where our team will be happy to help.

## **Last Updated 21/02/2025**

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**Source URL:** <https://community.jisc.ac.uk/library/janet-services-documentation/certificate-service>

### **Links**

[1] <mailto:certificates@jisc.ac.uk>

[2] [https://en.wikipedia.org/wiki/DNS\\_Certification\\_Authority\\_Authorization](https://en.wikipedia.org/wiki/DNS_Certification_Authority_Authorization)

[3] <https://secure.sectigo.com/products/RevocationPortal>

[4] <https://www.sectigo.com/support-ticket>